I have not read any this chapter as I did not know which chapter to read

* I was learned how to do affinity grouping and start affinity grouping
* Human interaction is done by watching how people create relationship by using culture model and flow model
* Culture model uses how person/culture effects another
* Flow model uses how information is transmitted

One of the issue I often see is teams not being able to communicate what they know and what they do not know. I think that the grouping and the models are effective way to communicate issues and information to your team members so that they are not out of the loop and can get in-depth idea from everyone.